Faculty of Science IT Services

Introduction for students
C&CZ, September 2019

change perspective
C&CZ – “Computer en Communicatiezaken”

• Faculty of Science IT expertise and support
  - including networks

• For students and scientific staff

• Contact:
  Our office: HG03.055, on the third floor, entry is on the central street
  – Helpdesk: helpdesk@science.ru.nl +31 24 36 20000
  – System Administrators: postmaster@science.ru.nl +31 24 36 53535
  - Network support: netmaster@science.ru.nl
  – Whatsapp/Telegram/Signal +31 6 15 35 26 77

• Website and documentation: Google(cncz) → www.cncz.science.ru.nl
  - It is a wiki: Please feel free to add/improve
  - You probably want to start with the page for “Studenten” and switch to English
  - Searching for C&CZ services? Google “cncz search phrase”
Science login

• All Faculty of Science students (and staff) have a science login
  - Usually consists of first name or initial(s) and last name
  - Does not contain a dot, capitals or @
  - Is separate from RU account (s-number)

• Gives access to Faculty of Science IT services
  – Computer labs
  – Home directory
  – Network discs with course software
  – Linux Login server: lilo.science.ru.nl (ssh)
  – VPN
  – GitLab: gitlab.science.ru.nl
  – Survey server
  – Mail (science.ru.nl)
Science Mail

- Addresses of the form: lSurname@student.science.ru.nl
- Forwarded to your @student.ru.nl address
- Forwarding address can be managed on the DIY website
- Extra mail addresses / mailing lists can be requested. Manage these on DIY
Science Computer Labs (a.k.a. Terminal Rooms)

• Choose OS at boot:
  – Windows 10: “scienceloginname” or RU\s-number
  – Ubuntu 18.04: only with “scienceloginname”

• With your Science login
  – documents in Windows as U: drive
  – in Linux as /home/loginname
  – daily backup
  – 5 GB, can be enlarged on request
  – course software

• UB (central library) and other RU pcs:
  – Login with “S-number” or “B-FAC\scienceloginnaam”

• If “locked out” (10 times wrong password):
  - wait 30 minutes or visit C&CZ and bring you campus card or other ID with photo
Find free pc: http://welke.tk

<table>
<thead>
<tr>
<th>PC room usage</th>
<th>Faculty of Science</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Learning-zone</strong></td>
<td>42/99</td>
</tr>
<tr>
<td>HG00.075 reserved until 17:15 for “Animal Physiology”</td>
<td>34/65</td>
</tr>
<tr>
<td>HG00.029 reserved from 15:30 until 16:15 for “Diagnostic Test”</td>
<td>40/61</td>
</tr>
<tr>
<td>HG00.137 reserved until 15:15 for “Programming in Matlab”</td>
<td>9/49</td>
</tr>
<tr>
<td>HG00.625 reserved until 15:15 for “Programming in Matlab”</td>
<td>40/43</td>
</tr>
<tr>
<td>HG00.023 reserved until 15:15 for “Programming in Matlab”</td>
<td>10/41</td>
</tr>
<tr>
<td>HG00.206</td>
<td>14/37</td>
</tr>
<tr>
<td>Library</td>
<td>12/35</td>
</tr>
<tr>
<td>HG02.053</td>
<td>21/21</td>
</tr>
<tr>
<td>HG03.761 reserved until 17:15 for “Animal Physiology”</td>
<td>17/18</td>
</tr>
<tr>
<td>HG00.153</td>
<td>9/12</td>
</tr>
</tbody>
</table>

Web-app: http://welke.tk
Source: http://github.com/bwesterb/welke.tk
Credits: Bas Westerbaan, Judith van Stegeren

change perspective

Radboud University
Laptops and wireless network

• Your workplace everywhere:
  - study areas, library, corridors, restaurant, mezzanine, etc.

• Windows10 laptops can be borrowed at the Library of Science
  - 23 laptops, for students and staff, for teaching or personal use
  - For use within the Faculty of Science, for 1 day

• “Eduroam” wireless network at the Radboud University
  - Log in with Snumber@ru.nl

• Quality of network should be good throughout Huygens and Linnaeus
  - If not, please let us know

• See manuals on http://www.ru.nl/wireless
Cell phones

- The Huygens building is like a Faraday Cage, i.e. very poor mobile coverage
- Indoor GSM/3G distributed antenna system: only Vodafone connected
**Software**

- **Campus licenses for many software packages**
  - Rights differ per package, ask C&CZ for details

- **Most packages are available on the “Install share”**
  - `\install-srv.science.ru.nl\install`
  - Ask helpdesk@science.ru.nl for the license key

- **Many software packages for personal use via http://www.surfspot.nl/**
  - (Very) friendly pricing for students
  - Click “Login”, WO, “Radboud University” and log on with `s-number` and RU-password
Printing

- Central RU: Peage (print/copy/scan system)
- www.ru.nl/peage

- FNWI specific: poster printer and 3D printers
- Google: cncz+printers
DIY – Do It Yourself

• Manage your Science login at:

https://diy.science.ru.nl

• Is used to:
  - Change your password
  - Manage your mailing lists
  - Manage Unix groups (used for file access control)
  - Switch on/off Roaming Profiles
  - Change your anti-spam settings, and manage your whitelist
  - Edit and (de)activate your (e-mail) vacation message
  - Manage your mail forwardingS

• Don’t forget to log off!
Security

• Never forget to log off!

• Never give, tell, or mail your username/password to anyone

• Ignore phishing mails which typically invite/urge you to
  - Mail your logon credentials to “the system administrators”
  - Logon to a site disguised as something familiar, e.g. to “validate your credentials”

• Don’t click on / open attachments in mails from just anyone

• Be very careful on unknown websites; any click may infect your computer

• Report possible security problems to the proper authorities