

Faculty of Science IT Services

Introduction for students

C&CZ, September 2019

change perspective

Radboud University



C&CZ – “Computer en Communicatiezaken”

- Faculty of Science IT expertise and support
 - including networks

- For students and scientific staff

- Contact:

Our office: HG03.055, on the third floor, entry is on the central street

- Helpdesk: helpdesk@science.ru.nl +31 24 36 20000
 - System Administrators: postmaster@science.ru.nl +31 24 36 53535
 - Network support: netmaster@science.ru.nl
 - Whatsapp/Telegram/Signal +31 6 15 35 26 77
- Website and documentation: Google(cncz) → www.cncz.science.ru.nl
 - It is a wiki: Please feel free to add/improve
 - You probably want to start with the page for “Studenten” and switch to English
 - Searching for C&CZ services? Google “cncz search phrase”

Science login

- All Faculty of Science students (and staff) have a science login
 - Usually consists of first name or initial(s) and last name
 - Does not contain a dot, capitals or @
 - Is separate from RU account (s-number)
- Gives access to Faculty of Science IT services
 - Computer labs
 - Home directory
 - Network discs with course software
 - Linux Login server: `lilo.science.ru.nl` (ssh)
 - VPN
 - GitLab: `gitlab.science.ru.nl`
 - Survey server
 - Mail (`science.ru.nl`)

Science Mail

- Addresses of the form: I.Surname@student.**science.ru.nl**
- Forwarded to your @student.**ru.nl** address
- Forwarding address can be managed on the DIY website
- Extra mail addresses / mailing lists can be requested. Manage these on DIY

Science Computer Labs (a.k.a. Terminal Rooms)

- Choose OS at boot:
 - Windows 10: “scienceloginname” or RU\s-number
 - Ubuntu 18.04: only with “scienceloginname”
- With your Science login
 - documents in Windows as U: drive
 - in Linux as /home/loginname
 - daily backup
 - 5 GB, can be enlarged on request
 - course software
- UB (central library) and other RU pcs:
 - Login with “S-number” or “B-FAC\scienceloginnaam”
- If “locked out” (10 times wrong password):
 - wait 30 minutes or visit C&CZ and bring you campus card or other ID with photo

Find free pc: <http://welke.tk>

PC room usage

Faculty of Science
Radboud University



Learning-zone		42/99
HG00.075	<i>reserved until 17:15 for "Animal Physiology"</i> 	34/65
HG00.029	<i>reserved from 15:30 until 16:15 for "Diagnostic Test"</i> 	40/61
HG00.137	<i>reserved until 15:15 for "Programming in Matlab"</i> 	9/49
HG00.625	<i>reserved until 15:15 for "Programming in Matlab"</i> 	40/43
HG00.023	<i>reserved until 15:15 for "Programming in Matlab"</i> 	10/41
HG00.206		14/37
Library		12/35
HG02.053		21/21
HG03.761	<i>reserved until 17:15 for "Animal Physiology"</i> 	17/18
HG00.153		9/12

Web-app
<http://welke.tk>

Source
<http://github.com/bwesterb/welke.tk>

Credits
Bas Westerbaan, Judith van Stegeren



Laptops and wireless network

- Your workplace everywhere:
 - study areas, library, corridors, restaurant, mezzanine, etc.
- Windows10 laptops can be borrowed at the Library of Science
 - 23 laptops, for students and staff, for teaching or personal use
 - For use within the Faculty of Science, for 1 day
- “Eduroam” wireless network at the Radboud University
 - Log in with *Snumber@ru.nl*
- Quality of network should be good throughout Huygens and Linnaeus
 - If not, please let us know
- See manuals on <http://www.ru.nl/wireless>

Cell phones

- The Huygens building is like a Faraday Cage, i.e. very poor mobile coverage
- Indoor GSM/3G distributed antenna system: only Vodafone connected

Software

- Campus licenses for many software packages
 - Rights differ per package, ask C&CZ for details
- Most packages are available on the “Install share”
 - \\install-srv.science.ru.nl\install
 - Ask helpdesk@science.ru.nl for the license key
- Many software packages for personal use via <http://www.surfspot.nl/>
 - (Very) friendly pricing for students
 - Click “Login”, WO, “Radboud University” and log on with *s-number* and RU-password

Printing

- Central RU: Peage (print/copy/scan system)
- www.ru.nl/peage
- FNWI specific: poster printer and 3D printers
- Google: [cncz+printers](https://www.google.com/search?q=cncz+printers)

DIY – Do It Yourself

- Manage your Science login at:

<https://diy.science.ru.nl>

- Is used to:
 - Change your password
 - Manage your mailing lists
 - Manage Unix groups (used for file access control)
 - Switch on/off Roaming Profiles
 - Change your anti-spam settings, and manage your whitelist
 - Edit and (de)activate your (e-mail) vacation message
 - Manage your mail forwardingS
- *Don't forget to log off!*

Security

- Never forget to log off!
- Never give, tell, or mail your username/password to anyone
- Ignore phishing mails which typically invite/urge you to
 - Mail your logon credentials to “the system administrators”
 - Logon to a site disguised as something familiar, e.g. to “validate your credentials”
- Don't click on / open attachments in mails from just anyone
- Be very careful on unknown websites; any click may infect your computer
- Report possible security problems to the proper authorities